

APPENDIX A

SCRUTINY REVIEW NEIGHBOURHOOD MANAGEMENT SERVICES

Terms of Reference

To consider:

1. Government policy and the national position relating to Neighbourhood Management
2. How Neighbourhood Management is perceived nationally and by other Local Authorities.
3. The overall cost of Neighbourhood Management, whether it is meeting Council targets, its successes and the benefits it has delivered.
4. The way in which Council Services and external partners provide a local, holistic, cost effective service to residents.
5. How Neighbourhood Management involves local people in planning and shaping local services.
6. The support provided to Ward Councillors by Neighbourhood Management to assist them in their role as community champions.

Possible Outcomes of the Review

1. To identify best practice and how it can be adopted in Haringey where appropriate.
2. To assist in the continual development of holistic, cost effective local services.
3. The potential identification of indicators for measuring performance.

Scrutiny Process

Meeting One

To receive presentations from:

- the Young Foundation and the Department for Communities and Local Government on, government policy on Neighbourhood Management, how other local authorities have responded, the identification of, best practice and central and local government's perception of Haringey's service;

- Neighbourhood Management on its budget, how it is allocated, its successes to date and proposed future developments.

Meeting Two

To consider the views of:

- Head of Partnerships,
 - Assistant Director, Policy, Performance, Partnership and Communications,
 - the Directors of Urban Environment and Children and Young People,
 - External partners including Safer Neighbourhoods,
- on the provision of a holistic, cost effective service to local residents;

Meeting Three

- Discussion with Cabinet Member, Chairs of Area Assemblies and Neighbourhood Managers on the way in which the Service operates.
- Report from Corporate Head of Performance and Policy on possible indicators for measuring performance
- Presentation from Policy Studies Institute on research in Haringey on effectiveness of Neighbourhood Management

Additionally

- To hear from local residents on the ways in which they are involved in planning and shaping local services.
- To seek views of all Councillors on Service provided